

The greenway trail accessible at Riverview Park overlooks the Ohio River and connects to area attractions like Riverside, the Farnsley-Moremén Landing.



Pond Creek Greenway Trail benefits Valley Station Community

The Pond Creek Flood Protection project is a partnership between MSD and the U.S. Army Corps of Engineers to reduce flooding. The project is in its final phase and provides multiple benefits to the Valley Station community.

MSD and the Corps of Engineers recently purchased 9.42 acres of property located at 8820 and 8822 West Manslick Road near Valley Station. The property will be used to widen the Pond Creek channel and provide better drainage to area residents. In addition, the community will gain a new recreational area when work on the paved greenway trail and adjoining parking area is completed.

Much like the other trails in the Louisville Metro area, the Pond Creek Greenway Trail will offer a natural landscape for walking, bike riding and other recreational activities. MSD and the Corps of Engineers shared the \$230,000 cost of the property as part of the cooperative agreement.

Greenway trails offer flood protection and recreational areas

MSD maintains a number of greenway trails located throughout the Louisville Metro area to protect the environment, help manage drainage areas and streams and provide recreational opportunities in a natural landscape.

“The trails are a key feature in our community’s recreational facilities,” said MSD Executive Director Bud Schardein. “The sites offer valuable flood protection features and a fun setting for all types of fitness activities.”

At a Mayor’s Healthy Hometown Movement special event in July, Schardein encouraged attendees to use the MSD-maintained greenway trails to both have fun and stay in shape. The event also featured Mark Fenton, a champion walker, vocal pedestrian advocate, and recognized authority on public health issues — including the need for community, environmental and public-policy initiatives to encourage more walking and bicycling.



In addition to the existing greenway trail, playgrounds and sports fields are among planned upgrades to Riverview Park in Southwest Louisville.

MSD and Louisville Metro government envision a network of greenways connecting Louisville’s diverse parks and neighborhoods to recreational, business and commercial areas. The City of Parks initiative includes the completion of a 100-mile paved loop trail around Louisville. Currently, trails are located in Butchertown and near the Louisville Zoo. By the end of 2007, a 27-mile section of the loop that connects the Ohio River Levee Trail and RiverWalk will complete 25 percent of the network, allowing walkers and bicyclists to travel from downtown Louisville to Riverside, the Farnsley-Moremén Landing in Valley Station.

Work on the Pond Creek Greenway, part of the Pond Creek Flood Protection project, has begun (*see article to the left*). Funding for the Floyds Fork Greenway is now secure and the master planning process is underway to create a trail from Shelbyville Road to Bardstown Road.

MSD’s Project XL reaches completion

In June, MSD finished a five-year national pilot program to test better and more cost-effective methods for improved water quality. As one of five sewer agencies in the country selected by the U.S. Environmental Protection Agency to participate in this voluntary program, MSD’s Project XL focused on better data collection and better use of resources for improving the Jeffersontown Wastewater Treatment Plant service area and the Chenoweth Run Watershed.

Continued on Page 7



MSD

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24/7 Customer Service:
502-587-0603
TDD/TTY: 502-540-6233

● www.msdlouky.org
En español: 502-540-6423
(Entre 8 mañana y 5 p.m.
lunes a viernes)

Be a part of the WINning team

As part of Project WIN, MSD is developing a public outreach campaign to show the community how their actions can impact Louisville's water quality. Customers will also receive regular updates on Project WIN progress.

Additionally, a Web site has been created to keep customers informed of Project WIN progress and planning efforts. To learn more about the project, offer feedback to the project's planning team, or for more information on public meetings visit www.msdlouky.org/projectWIN, or contact MSD's Customer Relations Department at (502) 587-0603.

The following tips can help MSD customers improve water quality during the holiday season.

- Keep sewers flowing freely. Dispose of grease and oils after cooking by pouring into a can to harden and scraping the fatty ingredients into the trash instead of down the drain.
- Protect our streams and rivers and prevent sewer overflows. Use your dishwasher and washing machine only when they are full. Limit their use during heavy rains.
- Protect our waterways. Recycle or properly dispose of wrapping paper instead of burning in your fire place which puts toxins in the air and in our waterways.
- Prevent localized flooding. Keep storm drains clear of leaves, snow and debris.
- Protect your rain barrel. Disconnect or empty your rain barrel before the temperature drops to prevent freezing.

Project WIN investment in infrastructure



The community's investment in infrastructure improvements has received the necessary financing thanks to a commitment from MSD customers. The Louisville Metro Council approved the surcharge to fund Project WIN (Waterway Improvements Now) in August. MSD residential customers will make a monthly investment of \$6.95 towards improving area water quality and rehabilitating sewer infrastructure. Stormwater and wastewater rates will not change.

The Project WIN program is estimated to cost our community \$800 million over the next 17 years. Project WIN aims to improve Louisville's aging sewer system and resolve water quality concerns as outlined in a consent decree. In 2005, MSD entered into a consent decree with the Kentucky Department for Environmental Protection, the U.S. Environmental Protection Agency, and the U.S. Department of Justice regarding MSD's responsibility under the Clean Water Act. MSD's agreement specifically targets reducing or eliminating sewer overflows.

Although the Project WIN program will take years to complete, the Louisville Metro Council, an advisory Wet Weather Team, and MSD customers have started the project on a path to success. Together with MSD, their commitment will ensure a higher quality of life and economic vitality for the Louisville Metro community.



A construction crew installed a pipe under Story Avenue without excavating the roadway as part of a project to eliminate a combined sewer overflow.

Public input requested at Project WIN meetings

MSD will continue a series of public meetings for Project WIN at six locations throughout the Louisville Metro area. In this second round of meetings, MSD seeks input on potential solutions to wet weather issues.

The meetings begin at 6 p.m. and start with an overview of MSD's Consent Decree and the challenges of reducing or eliminating sewer overflows. MSD will be available for the remainder of the meeting to talk one-on-one with residents about problems and potential solutions planned for their neighborhood. Attendees can view map displays of the locations of potential wet weather control projects, ask questions, provide feedback and voice concerns to MSD staff. Public input is highly valuable and encouraged as part of the planning process.



MSD held a public meeting at the Girl Scouts of Kentuckiana offices. Attendees learned about Project WIN and the changes they could make to improve water quality.

- **October 29**
The Nia Center, 2900 W. Broadway
- **October 30**
Fern Creek Fire House, 6200 Bardstown Road
- **November 12**
East Government Center, 200 Juneau Drive
- **November 13**
Fairdale Playtorium Center, 10616 Manslick Road
- **November 20**
Sun Valley Community Center, 6505 Bethany Lane
- **November 27**
Clifton Center, 2117 Payne Street

For more information about drainage projects in your area, visit www.msdlouky.org/projectdri or call MSD's Customer Relations Department at (502) 587-0603.

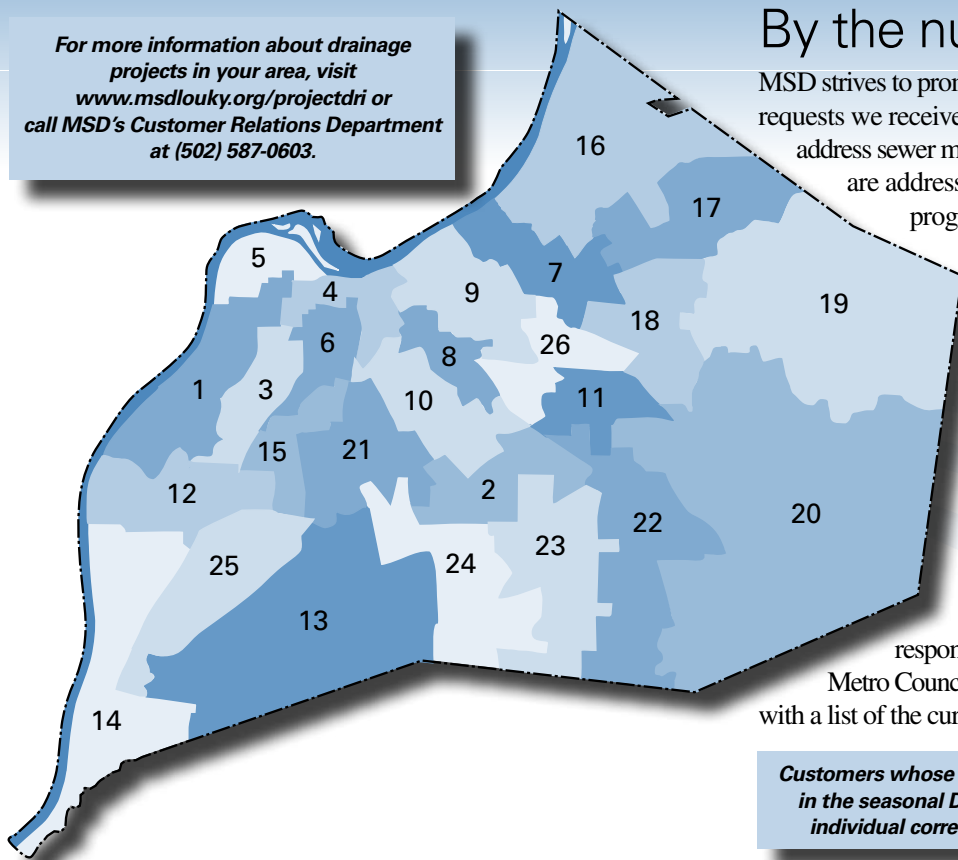
By the numbers

MSD strives to promptly respond to each of the thousands of service requests we receive from our customers. MSD crews immediately address sewer maintenance requests. Requests related to drainage are addressed through Project DRI, a capital construction program, or by MSD crews through the seasonal DRI Neighborhood Program.

Project DRI is a partnership between Louisville Metro and MSD to invest more than \$122 million in neighborhood drainage improvements throughout the Louisville Metro area. At the conclusion of Phase 2, more than 366 projects will be completed. A third phase of the program is anticipated.

This year, MSD crews have completed more than 49,626 Maintenance Work Orders in response to customer requests. Following is a listing by Metro Council District of those completed work orders, along with a list of the current or planned capital DRI projects.

Customers whose service requests will be addressed by MSD crews in the seasonal DRI Neighborhood Program are notified through individual correspondence; those activities are not listed here.



District 1

Councilwoman Judith Green

Maintenance Work Orders completed

January—July 2007: 2,679
 Sanitary/Support: 721
 Drainage: 118
 Preventive Maintenance: 1,713
 Floodwall Protection: 127

Project DRI

Projects completed: 40
 Investment to date: \$5.8 million

Current and planned projects through 2007:

- Clarene Drive
- Donald Drive
- Dover Avenue
- Gerald Drive
- Richmond Road

To report a problem or check the status of an existing service request, contact MSD's 24/7 Customer Relations Department
 Phone: (502) 587-0603

Online: www.msdlouky.org/customer
 e-mail: customerrelations@msdlouky.org

District 2

Councilwoman Barbara Shanklin

Maintenance Work Orders completed

January—July 2007: 2,373
 Sanitary/Support: 667
 Drainage: 185
 Preventive Maintenance: 1,521

Project DRI

Projects completed: 66
 Investment to date: \$7.5 million

Current and planned projects through 2008:

- Emerald Drive
- Emmalee Drive
- Gordon Road/Corinth Way
- Handley Avenue
- Industrial Boulevard
- Old Kentucky Home Subdivision
- Orville Drive
- Pixley Way
- Rangeland Road
- Riata Drive/Revere Drive
- Robinhood Lane
- Rural Way/Red Oak Lane
- Spicewood Lane
- Westside Drive
- Yaupon Lane/Alba Way

District 3

Councilwoman Mary C. Woolridge

Maintenance Work Orders completed

January—July 2007: 1,976
 Sanitary/Support: 886
 Drainage: 41
 Preventive Maintenance: 1,047
 Floodwall Protection: 2

Project DRI

Projects completed: 5
 Investment to date: \$685,000

Current and planned projects through 2008:

- South 28th Street



Contractor's crew regrades a drainage ditch flowing into a pond as part of a Drainage Response Initiative Phase 2 project.



MSD

District 4

Councilman David Tandy

Maintenance Work Orders completed

January—July 2007:	4,589
Sanitary/Support:	874
Drainage:	5
Preventive Maintenance:	3,377
Floodwall Protection:	333

Project DRI

Projects completed:	5
Investment to date:	\$27,700

District 5

Councilwoman Cheri Bryant Hamilton

Maintenance Work Orders completed

January—July 2007:	1,863
Sanitary/Support:	757
Drainage:	25
Preventive Maintenance:	807
Floodwall Protection:	274

Project DRI

Projects completed:	4
Investment to date:	\$290,000

Current and planned projects through 2008:

- Westchester Avenue



Project DRI improvements typically include construction of ditches or concrete paved swales either on a roadside or in rear-yard drainage channels.

District 6

Councilman George Unseld

Maintenance Work Orders completed

January—July 2007:	3,528
Sanitary/Support:	784
Drainage:	12
Preventive Maintenance:	2,732

Project DRI

Projects completed:	7
Investment to date:	\$281,000

Current and planned projects through 2008:

- Algonquin Parkway

District 7

Councilman Ken Fleming

Maintenance Work Orders completed

January—July 2007:	1,577
Sanitary/Support:	693
Drainage:	97
Preventive Maintenance:	787

Project DRI

Projects completed:	16
Investment to date:	\$844,000

Current and planned projects through 2008:

- Fenley Avenue
- Girard Drive/Woolrich Road
- Green Meadow Court
- Greenlawn Road/Carlimar Road
- Regency Lane
- Stivers Road

District 8

Councilman Tom Owen

Maintenance Work Orders completed

January—July 2007:	2,954
Sanitary/Support:	931
Drainage:	55
Preventive Maintenance:	1,968

Project DRI

Projects completed:	14
Investment to date:	\$939,000

Current and planned projects through 2008:

- Belmont Road
- Emerson Avenue
- Lowell Avenue

District 9

Councilwoman Tina Ward-Pugh

Maintenance Work Orders completed

January—July 2007:	3,141
Sanitary/Support:	994
Drainage:	84
Preventive Maintenance:	1,952
Floodwall Protection:	111

Project DRI

Projects completed:	14
Investment to date:	\$1.3 million

Current and planned projects through 2008:

- Frankfort Avenue
- University Road

District 10

Councilman Jim King

Maintenance Work orders completed

January—July 2007:	4,515
Sanitary/Support:	861
Drainage:	71
Preventive Maintenance:	3,583

Project DRI

Projects completed:	21
Investment to date:	\$2.7 million

Current and planned projects through 2008:

- Ethel Avenue
- Greenup Road
- Riverview Avenue
- St. Francis Avenue
- Wolfe Avenue

District 11

Councilman Kevin Kramer

Maintenance Work Orders completed

January—July 2007:	1,191
Sanitary/Support:	552
Drainage:	126
Preventive Maintenance:	512
Floodwall Protection:	1

Project DRI

Projects completed:	16
Investment to date:	\$1.9 million

Current projects:

- Mamaroneck Road
- Six Mile Lane

For more information about drainage projects in your area, visit www.msdlouky.org/projectdri

District 12

Councilman Rick Blackwell

Maintenance Work Orders completed

January—July 2007:707

Sanitary/Support:407

Drainage:277

Preventive Maintenance:7

Floodwall Protection:16

Project DRI

Projects completed:69

Investment to date:\$7.1 million

Current and planned projects through 2008:

- Arvis Drive
- Black Oak Lane
- Crockett Drive
- Doyle Drive
- Durst Drive
- Feyhurst Drive
- Greenview Drive
- Imperial Terrace/Adrienne Way
- Iroquois Park Road
- Joy Drive
- Julie Kay Way
- Krause Avenue
- Memory Lane
- Mills Drive
- Oak Lea Drive
- Parkwood Road
- Tempest Way
- Walnut Grove Avenue
- Weber Lane
- White Oak Lane/Acorn Way
- Wood Road



The goal of Project DRI is to provide a well-maintained and functioning drainage system for every neighborhood in the service area. Improvements range in estimated costs from \$8,000 to \$370,000.

District 13

Councilwoman Vicki Aubrey Welch

Maintenance Work Orders completed

January—July 2007:463

Sanitary/Support:263

Drainage:183

Preventive Maintenance:17

Project DRI

Projects completed:50

Investment to date:\$4.5 million

Current and planned projects through 2009:

- Cheri Way
- Deering Road
- Elmer Drive
- Fir Court
- Flicker Road
- Lesane Court
- Lora Drive
- Mary Ellen Drive
- McBroom Drive
- Parliament Court/Kings Cross Court
- Scarborough Avenue
- Tallow Lane/Afterglow Drive
- Tin Dor Way/Kirsh Way

District 14

Councilman Bob Henderson

Maintenance Work Orders completed

January—July 2007:906

Sanitary/Support:552

Drainage:177

Preventive Maintenance:12

Floodwall Protection:165

Project DRI

Projects completed:71

Investment to date:\$12.1 million

Current and planned projects through 2008:

- Beeston Boulevard
- Betsy Ross Lane
- Blakely Lane
- Bramble Lane
- Columbine Drive
- Creston Drive
- David Lane
- Dunkirk Lane
- Jerry Lane
- Jonquil Drive
- Latania Drive
- Lower River Road
- Mark Drive
- Meadowlawn Drive
- Milan Court
- Pandorea Drive
- Rainbow Drive
- Shirewick Way
- Teakwood Lane
- Thompson Lane/ Mock Court
- West Orell Road

District 15

Councilwoman Marianne Butler

Maintenance Work Orders completed

January—July 2007:2,633

Sanitary/Support:612

Drainage:82

Preventive Maintenance:1,939

Project DRI

Projects completed:18

Investment to date:\$485,000

Current and planned projects through 2008:

- Hazelwood Avenue
- Wheeler Avenue

District 16

Councilman Kelly Downard

Maintenance Work Orders completed

January—July 2007:525

Sanitary/Support:327

Drainage:186

Preventive Maintenance:12

Project DRI

Projects completed:13

Investment to date:\$173,000

Current and planned projects through 2008:

- Ashridge Drive
- Beech Avenue
- Brownsboro Vista Drive
- Burning Bush Road

District 17

Councilman Glen Stuckel

Maintenance Work Orders completed

January—July 2007:555

Sanitary/Support:401

Drainage:154

Project DRI

Projects completed:18

Investment to date:\$725,000

Current and planned projects through 2008:

- Blossom Lane/Colonel Drive
- Murphy Lane
- Northumberland Drive/Alamance Drive
- Pulaski Court
- Riveroaks Circle
- Savannah Road
- Shefford Lane



For more information about drainage projects in your area, visit www.msdlouky.org/projectdri

District 18

Councilwoman Julie Raque Adams

Maintenance Work Orders completed

January—July 2007:.....	527
Sanitary/Support:.....	359
Drainage:.....	84
Preventive Maintenance:.....	84

Project DRI

Projects completed:.....	17
Investment to date:.....	\$560,000

Current and planned projects through 2008:

- Blowing Tree Drive
- Cadogan Court
- Larkhall Court
- Mahan Drive
- Narwood Drive
- Wisteria Drive
- Woodcleft Road

District 19

Councilman Hal Heiner

Maintenance Work Orders completed

January—July 2007:.....	622
Sanitary/Support:.....	424
Drainage:.....	174
Preventive Maintenance:.....	24

Project DRI

Projects completed:.....	28
Investment to date:.....	\$1.5 million

Current and planned projects through 2008:

- Blue Ridge Road
- Cherry Point Drive
- Grand Vista Place
- Lawrence Kirk Court
- Marengo Drive

District 20

Councilman Stuart Benson

Maintenance Work Orders completed

January—July 2007:.....	463
Sanitary/Support:.....	361
Drainage:.....	75
Preventive Maintenance:.....	27

Project DRI

Projects completed:.....	10
Investment to date:.....	\$449,000

Current and planned projects through 2008:

- Spalago Court

District 21

Councilman Dan Johnson

Maintenance Work Orders completed

January—July 2007:.....	3,193
Sanitary/Support:.....	706
Drainage:.....	83
Preventive Maintenance:.....	2,403
Floodwall Protection:.....	1

Project DRI

Projects completed:.....	27
Investment to date:.....	\$2.1 million

Current and planned projects through 2008:

- Forum Avenue/Kingdom Way
- Halstead Avenue
- Hannah Avenue
- Howard Street
- Maylawn Avenue
- School Way/Forum Avenue
- South First Street
- West Kingdom Way/Christopher Place

District 22

Councilman Robin Engel

Maintenance Work Orders completed

January—July 2007:.....	1,055
Sanitary/Support:.....	574
Drainage:.....	181
Preventive Maintenance:.....	300

Project DRI

Projects completed:.....	50
Investment to date:.....	\$3 million

Current and planned projects through 2008:

- Ardenia Lane /Clematis Lane
- Avanti Way
- Broadhale Drive
- Brynwood Lane/Troutwood Court
- Cool Brook Drive
- Fern Creek Road
- Field Ridge/Field View
- Fontendleau Way
- Glendale Road
- Glendale Trace
- Hudson Lane
- Jefferson Avenue/Fern Creek Road
- Johnson School Road
- McKenna Way
- South Watterson Trail
- Wellburn Drive/Marian Drive
- Wildwood Lane

Right: Project DRI is the single largest surface drainage program in MSD's history.

District 23

Councilman James Peden

Maintenance Work Orders completed

January—July 2007:.....	1,310
Sanitary/Support:.....	495
Drainage:.....	184
Preventive Maintenance:.....	631

Project DRI

Projects completed:.....	38
Investment to date:.....	\$4 million

Current and planned projects through 2008:

- Apple Valley Drive
- Joyce Drive
- Lantana Drive/Firethorn Way
- Leisure Lane
- Woodhill Lane

District 24

Councilwoman Madonna Flood

Maintenance Work Orders completed

January—July 2007:.....	3,604
Sanitary/Support:.....	541
Drainage:.....	213
Preventive Maintenance:.....	2,850

Project DRI

Projects completed:.....	60
Investment to date:.....	\$7.4 million

Current and planned projects through 2008:

- Arnold Avenue
- Briarcliff Drive
- Cloverwood Drive
- Ireland Drive/Minors Lane
- Oakleaf Lane
- Oldshire Drive
- Titan Drive/Saturn Drive



Continued from page 1

District 25

Councilman Doug Hawkins

Maintenance Work Orders completed

January—July 2007:..... **875**
 Sanitary/Support:518
 Drainage:207
 Preventive Maintenance: 150

Project DRI

Projects completed:52
 Investment to date: \$4.4 million

Current and planned projects through 2008:

- Carol Way
- Flushing Way
- Grafton Hall Road
- Innwood Drive
- Millers Lane
- Pierce Way/Dearing Woods Drive
- Sedalia Trail
- St. Anthony Gardens Drive
- Standing Oak Drive

District 26

Councilwoman Ellen Call

Maintenance Work Orders completed

January—July 2007:..... **1,802**
 Sanitary/Support:979
 Drainage:109
 Preventive Maintenance:714

Project DRI

Projects completed:40
 Investment to date: \$3.7 million

Current and planned projects through 2008:

- Ashbrooke Avenue/Brookhaven Avenue
- Dean Drive
- Emerson Avenue
- Joan Avenue
- Vinedale Avenue
- Wadsworth Avenue



Several times a year, MSD holds demonstrations to teach community groups how rain barrels can help conserve water and prevent sewer overflows.

MSD's Project XL

A collaborative effort, Project XL brought together environmental groups, concerned citizens, public agencies, and local industries to help reinvent the control of industry wastewater pollution. As a result, several surrounding industries were deregulated following thorough evaluation of each business and its wastewater quality. Pretreatment compliance savings totaled more than \$30,000. MSD also reduced its annual costs over the five-year period by nearly 80 percent. Because of Project XL's success, money once allocated for the Industrial Pretreatment Program is now dedicated to efforts to improve local stream water quality.

Money equal to the savings were invested in environmental programs and materials, including:

- Future Fund Streamside Corridor habitat restoration
- Drinking water study by Jeffersontown High School students
- Backyard habitat workshops
- Educational booth and mercury thermometer exchange at the Gaslight Festival
- Chenoweth Run stream cleanup events
- Series of seminars at the University of Louisville, sponsored by the Floyds Fork Environmental Association
- Series of educational brochures — *Project XL: Working Together to Improve Chenoweth Run, Sinkholes and Karst Features of Chenoweth Run, Bright Smiles for the Environment and Is Your Lawn to Die For?*



MSD Project Manager Sharon Worley, Kentucky Division of Water's Peter Goodman and MSD Executive Director Bud Schardein celebrated the successful completion of Project XL.

Project XL resulted in many accomplishments to improve watershed health, including:

- Identification of six pollutants of concern
- Removal of mercury from homes
- Collection and removal of tons of trash from the Chenoweth Run stream
- Participation of thousands of local citizens in educational programs on water quality

Additionally, 18 industries were made aware of their specific pollutants and approximately 1,000 storm drains will be labeled with the message "No Dumping! Drains to Our Creek" to discourage dumping.

This project received the Outstanding Watershed Management Project Award for 2007. The award is offered to one Kentucky project each year and is sponsored by the Kentucky-Tennessee Water Environment Association.

Be ready when the rains begin – Install a rain barrel system now

Even though Louisville is experiencing drought conditions and MSD's Rain Gauge Network has seen little action this summer, it is still a good idea to consider installing a rain barrel or building a rain garden in preparation for when the rains return.

Rain barrels help conserve water, using runoff from your rooftop to relieve the impact of heavy storms by capturing runoff before it enters Louisville's storm drains. They come in all shapes and sizes and can hold up to 60 gallons of water. The barrels are inexpensive, easy to set up, require little maintenance and help conserve water.

Rain gardens are an attractive landscaping feature. They are designed to absorb stormwater runoff from impervious surfaces such as roofs and parking lots. They also ease the runoff burden on the local streams and sewer system. In one year, a 700-square-foot rain garden can intercept enough water to fill five semi-tanker trucks.

Be ready. Install a rain barrel or build a rain garden today! Keeping the excess rainwater out of the combined sewer system helps it work more efficiently and reduces overflows.

Visit our Web site at www.msdlouky.org for additional information on rain barrels or rain gardens.



MSD

Louisville and Jefferson County
Metropolitan Sewer District

700 West Liberty Street
Louisville, KY 40203-1911

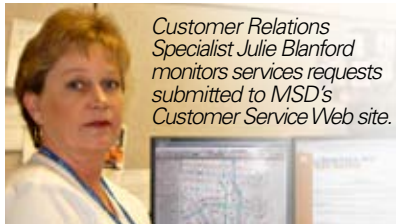


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**For more information about drainage
projects in your area, visit
www.msdlouky.org/projectdri**



*Customer Relations
Specialist Julie Blanford
monitors services requests
submitted to MSD's
Customer Service Web site.*

Online service offers multiple ways to contact MSD Customer Relations

With busy schedules and service concerns that can develop at any time of the day or night, MSD's online customer service is always available. By going to the MSD Web site www.msdlouky.org and clicking on the Customer Relations link, customers can submit a question or specific details of their request right from their desktop when it is most convenient for them.

In just two steps — entering details of the service request and entering contact information — the customer's request is automatically sent to an MSD Customer Relations agent and routed to the appropriate staff member who will respond to the concern.

Although MSD Customer Relations agents respond to phone requests 24-hours-a-day, submitting a request online helps ensure that the details of the customer's concern are relayed to the responders.

Visit MSD's online Customer Relations at www.msdlouky.org.

Discount available for senior citizens on wastewater and surcharge fees

Effective August 15, a \$6.95 monthly surcharge was added to residential customer bills and to commercial/industrial customers that are billed based on volume. Customers may refer to MSD's Web site for the Schedule of Rates, Rentals and Charges which contains all rates associated with the surcharge. The surcharge will enable Louisville to make the necessary infrastructure changes to improve water quality throughout the community, eliminate sewer system overflows, and comply with the Clean Water Act. In addition, it will help with costs to rehab the flood protection system and provide continued drainage improvements.

MSD is offering a 30 percent discount to senior citizens who meet specific criteria. Customers must be a resident of Louisville Metro and aged 65 or older with a household income of \$25,000 or less. The discount applies only to wastewater fees and the EPA Consent Decree surcharge.

"The surcharge will help to dramatically improve our sewer system and our community's water quality," said MSD Executive Director Bud Schardein. "We believe the discount will help prevent the surcharge from creating a hardship for our senior customers."

Applications are available online at www.msdlouky.org or by calling MSD's Customer Relations Department at (502) 587-0603. Applicants must furnish the following support documents:

- **Proof of income** — IRS Tax Return or Social Security Form SSA
- **Proof of residency** — Deed/Title or Rental Agreement or Property Tax bill
- **Proof of age** — Driver's License or Birth Certificate
- **Copy of Louisville Water Company bill**

The application and supporting documents should be mailed to:

MSD, Attn: Senior Citizen Discount Program, P.O. Box 549, Louisville, KY 40201-0549

After sending in the application, customers should allow 30-45 days for review, processing and receipt of their status letter. If the application is approved, it may take between 45-60 days for the discount to appear on the Louisville Water Company bill.